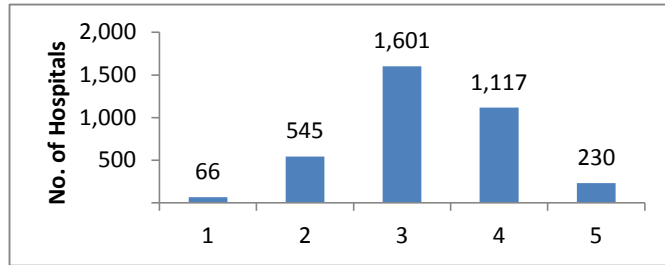


HCAHPS Stars Ratings Distributions for February 2019 Public Reporting (N= 3559 Hospitals)

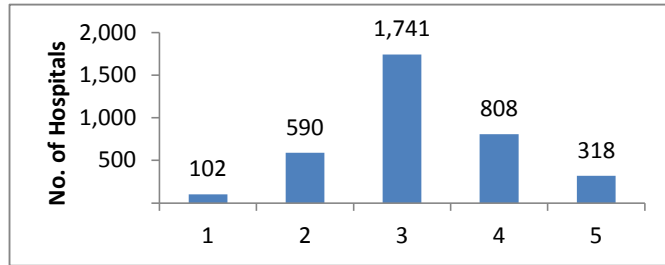
HCAHPS Summary Star Rating

Star Rating	N	%
1	66	2
2	545	15
3	1,601	45
4	1,117	31
5	230	6



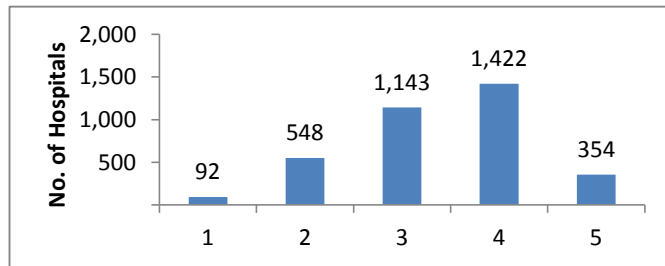
Communication with Nurses

Star Rating	N	%
1	102	3
2	590	17
3	1,741	49
4	808	23
5	318	9



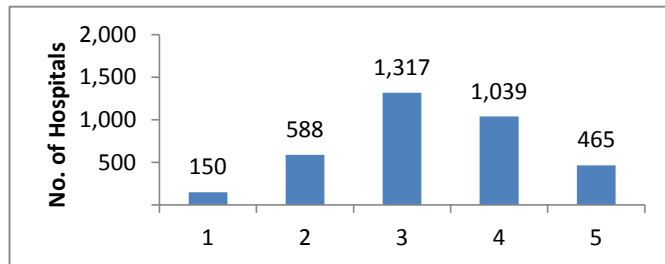
Communication with Doctors

Star Rating	N	%
1	92	3
2	548	15
3	1,143	32
4	1,422	40
5	354	10



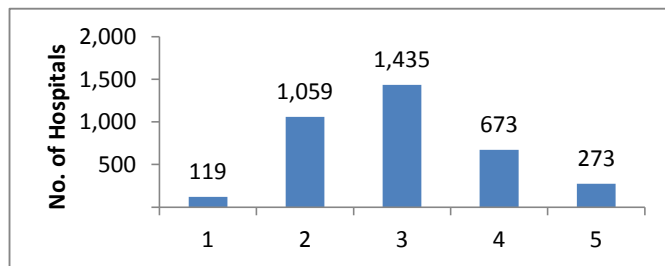
Responsiveness of Hospital Staff

Star Rating	N	%
1	150	4
2	588	17
3	1,317	37
4	1,039	29
5	465	13



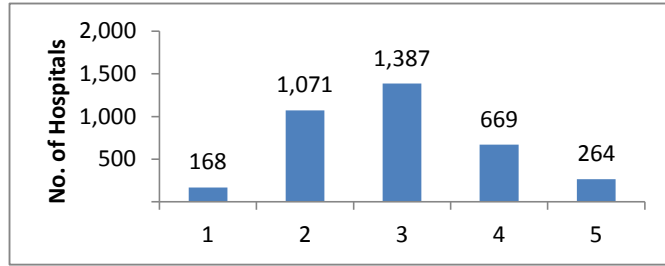
Communication about Medicines

Star Rating	N	%
1	119	3
2	1,059	30
3	1,435	40
4	673	19
5	273	8



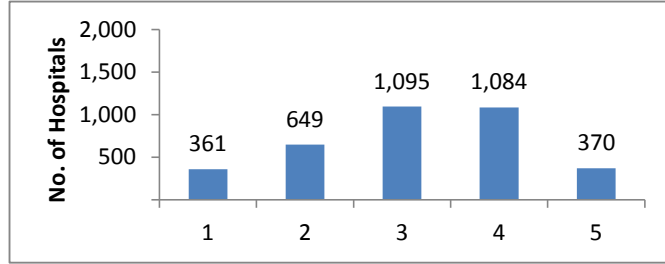
Cleanliness of Hospital Environment

Star Rating	N	%
1	168	5
2	1,071	30
3	1,387	39
4	669	19
5	264	7



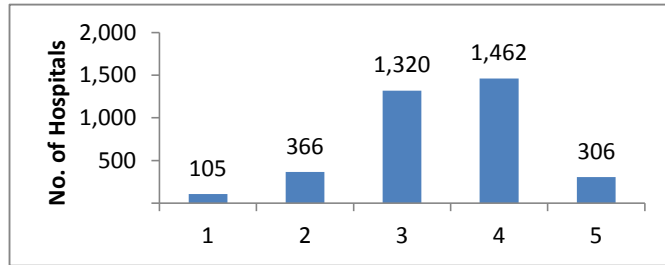
Quietness of Hospital Environment

Star Rating	N	%
1	361	10
2	649	18
3	1,095	31
4	1,084	30
5	370	10



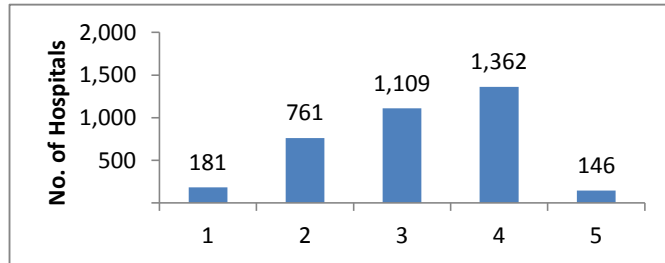
Discharge Information

Star Rating	N	%
1	105	3
2	366	10
3	1,320	37
4	1,462	41
5	306	9



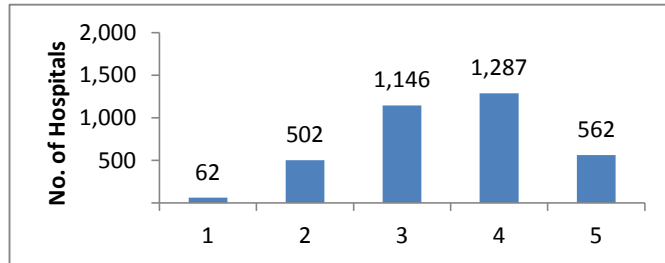
Care Transition

Star Rating	N	%
1	181	5
2	761	21
3	1,109	31
4	1,362	38
5	146	4



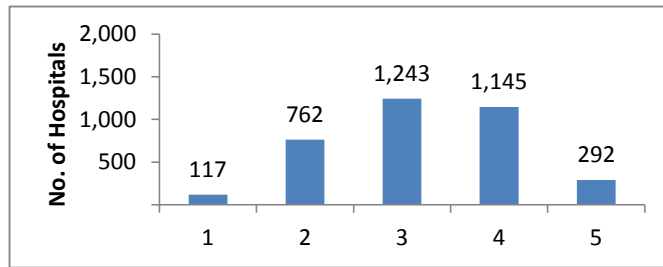
Hospital Rating

Star Rating	N	%
1	62	2
2	502	14
3	1,146	32
4	1,287	36
5	562	16



Recommend the Hospital

Star Rating	N	%
1	117	3
2	762	21
3	1,243	35
4	1,145	32
5	292	8



*These results encompass all hospitals that received HCAHPS scores. Because not all hospitals report their results on Hospital Compare, the values on that Web site may differ from those shown here.

Notes

3559 Hospitals received HCAHPS Star Ratings in February 2019

HCAHPS Star Ratings are based on patients discharged between April 2017 and March 2018

For more information about HCAHPS Star Ratings visit <https://www.hcahpsonline.org/en/hcahps-star-ratings/>

Beginning with July 2018 public reporting (October 2016 through September 2017 discharges) CMS no longer reports the Pain Management composite measure.

Please use the following citation when referencing material on this website:

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Month, Date, Year the page was accessed.