

Summary of HCAHPS Survey Results*
April 2021 to March 2022 Discharges

State	Comm. with Nurses	Comm. with Doctors	Responsiveness of Hospital Staff	Comm. About Medicines	Cleanliness of Hosp. Env.	Quietness of Hosp. Env.	Discharge Information	Care Transition	Hospital Rating	Recommend the Hospital	Participating Hospitals*	Survey Response Rate**
AK	79	81	70	65	71	60	87	48	68	69	19	17%
AL	80	82	68	65	71	69	85	52	71	69	87	21%
AR	80	82	68	62	71	67	83	51	71	69	72	20%
AZ	76	75	61	59	66	56	84	47	67	66	77	22%
CA	75	76	60	59	70	51	84	47	67	68	320	20%
CO	81	81	68	64	74	66	87	55	75	74	81	23%
CT	78	77	59	58	70	51	87	49	67	69	26	22%
DC	71	78	50	56	64	54	83	46	59	60	7	15%
DE	77	76	60	57	65	53	86	48	64	64	7	20%
FL	75	74	58	56	67	57	82	47	65	66	178	20%
GA	78	80	63	60	70	65	84	51	69	68	130	17%
HI	80	80	66	63	75	58	84	49	68	68	17	22%
IA	83	83	71	65	77	68	88	56	77	75	114	29%
ID	82	83	72	66	78	65	89	56	75	75	44	26%
IL	79	79	64	61	72	61	86	51	70	68	174	23%
IN	79	79	65	60	73	61	87	53	73	70	110	24%
KS	82	83	72	65	78	68	87	56	77	74	131	29%
KY	80	81	65	63	73	63	85	51	70	68	91	19%
LA	83	85	71	67	75	74	87	57	75	74	103	20%
MA	79	79	61	60	69	50	88	50	68	70	57	22%
MD	75	76	56	56	66	57	85	47	64	64	45	18%
ME	82	82	68	64	72	57	88	53	73	73	34	24%
MI	81	79	69	62	70	60	88	52	71	69	126	26%
MN	83	84	73	66	77	69	89	56	77	75	123	31%
MO	79	79	65	61	71	62	86	51	71	68	103	24%
MS	82	84	71	65	74	72	84	53	72	70	86	19%
MT	81	83	71	65	71	62	84	51	69	69	56	30%
NC	79	81	63	62	70	62	86	50	69	67	106	20%
ND	83	84	73	65	74	71	83	55	75	73	44	32%
NE	83	85	74	64	79	70	88	56	80	77	87	32%
NH	81	79	65	62	73	54	88	51	70	71	26	24%
NJ	76	75	57	57	67	53	83	46	64	63	64	19%
NM	76	77	65	60	70	60	83	45	67	64	38	16%
NV	74	75	64	59	68	58	83	47	68	66	36	20%
NY	75	76	59	58	68	53	84	46	63	63	157	21%
OH	80	79	65	61	72	59	88	52	72	69	155	24%
OK	80	81	70	64	74	68	85	53	73	71	114	21%
OR	79	79	67	62	74	56	88	51	73	73	60	22%

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PA	80	79	65	60	71	56	87	51	70	68	149	28%
PR	70	75	55	50	69	62	70	42	56	58	10	25%
RI	80	80	63	60	74	54	87	50	69	71	11	25%
SC	80	81	63	61	68	64	86	52	70	68	60	18%
SD	85	86	77	68	77	71	88	57	79	78	57	31%
TN	79	81	65	61	70	65	85	50	69	67	92	20%
TX	79	80	67	63	75	68	85	53	73	72	348	18%
UT	81	83	69	62	76	64	89	55	76	75	45	20%
VA	78	79	61	60	70	61	86	50	69	68	81	20%
VI	74	78	61	56	66	52	76	39	52	54	2	24%
VT	83	83	71	66	75	55	89	56	74	73	15	26%
WA	79	79	66	63	72	56	88	50	69	70	85	20%
WI	82	81	69	65	76	65	90	55	75	73	123	30%
WV	80	80	68	62	74	60	85	51	69	68	48	22%
WY	81	81	75	67	75	65	88	54	72	71	26	25%
US	79	80	66	62	72	62	86	51	71	70	4457	23%

*These results encompass all hospitals that received HCAHPS scores. Because not all hospitals report their results on Care Compare, the values on that Web site may differ from those shown here.

January 2023

* Average "top box" score for participating, publicly reported hospitals in this state.

See HCAHPS results on www.Medicare.gov/care-compare/ for full details.

** Response rate is calculated for hospitals in each state, and in the nation.

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