

Distribution of HCAHPS Summary Star Ratings by State

October 2022 Public Reporting

	Summary Star Rating										Total	
	1 Star		2 Stars		3 Stars		4 Stars		5 Stars			
	N	%	N	%	N	%	N	%	N	%	N	%
US	67	2%	532	16%	1,484	45%	966	29%	228	7%	3,277	100%
AK		0%		0%	7	64%	4	36%		0%	11	
AL		0%	8	13%	34	55%	16	26%	4	6%	62	
AR		0%	7	16%	23	52%	11	25%	3	7%	44	
AZ	1	2%	25	40%	26	42%	5	8%	5	8%	62	
CA	13	4%	79	27%	152	52%	44	15%	6	2%	294	
CO		0%	1	2%	28	47%	25	42%	5	8%	59	
CT		0%	2	8%	19	73%	5	19%		0%	26	
DC		0%	4	67%	2	33%		0%		0%	6	
DE		0%	1	14%	5	71%	1	14%		0%	7	
FL	18	11%	65	39%	66	40%	13	8%	3	2%	165	
GA	1	1%	20	22%	48	53%	19	21%	3	3%	91	
HI		0%	1	8%	3	25%	8	67%		0%	12	
IA		0%	2	4%	17	30%	25	45%	12	21%	56	
ID		0%		0%	7	29%	13	54%	4	17%	24	
IL	9	7%	11	9%	60	48%	39	31%	7	6%	126	
IN		0%	4	4%	47	52%	36	40%	4	4%	91	
KS		0%	2	4%	22	41%	22	41%	8	15%	54	
KY		0%	11	18%	33	55%	13	22%	3	5%	60	
LA		0%	5	7%	27	39%	28	41%	9	13%	69	
MA		0%	3	5%	36	65%	12	22%	4	7%	55	
MD	1	2%	13	30%	25	58%	4	9%		0%	43	
ME		0%	2	8%	7	27%	11	42%	6	23%	26	
MI	2	2%	14	14%	42	42%	33	33%	9	9%	100	
MN		0%		0%	11	16%	49	70%	10	14%	70	
MO		0%	9	11%	45	56%	23	29%	3	4%	80	
MS		0%	6	14%	23	55%	12	29%	1	2%	42	
MT		0%		0%	7	29%	16	67%	1	4%	24	
NC		0%	13	14%	44	47%	34	36%	3	3%	94	
ND		0%	1	10%	6	60%	1	10%	2	20%	10	
NE		0%	1	3%	6	18%	17	50%	10	29%	34	
NH		0%		0%	11	50%	10	45%	1	5%	22	
NJ	1	2%	25	40%	33	52%	4	6%		0%	63	
NM	1	4%	8	32%	9	36%	7	28%		0%	25	
NV	1	4%	12	44%	10	37%	4	15%		0%	27	
NY	10	7%	53	38%	56	41%	17	12%	2	1%	138	
OH	1	1%	8	6%	67	51%	47	36%	9	7%	132	

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US	67	2%	532	16%	1,484	45%	966	29%	228	7%	3,277	100%
OK	1	2%	8	13%	20	33%	22	37%	9	15%	60	
OR		0%		0%	16	35%	28	61%	2	4%	46	
PA	1	1%	17	12%	74	52%	40	28%	10	7%	142	
PR	1	14%	4	57%	1	14%	1	14%		0%	7	
RI		0%	1	9%	6	55%	4	36%		0%	11	
SC		0%	9	18%	28	56%	10	20%	3	6%	50	
SD		0%		0%	6	30%	8	40%	6	30%	20	
TN	1	1%	13	18%	40	54%	17	23%	3	4%	74	
TX	2	1%	33	14%	113	48%	64	27%	23	10%	235	
UT		0%	3	9%	8	24%	19	56%	4	12%	34	
VA	1	1%	9	12%	40	53%	23	31%	2	3%	75	
VI		0%	2	100%		0%		0%		0%	2	
VT		0%		0%	3	21%	10	71%	1	7%	14	
WA		0%	8	14%	31	53%	18	31%	1	2%	58	
WI		0%	1	1%	20	20%	57	58%	21	21%	99	
WV	1	3%	7	22%	11	34%	9	28%	4	13%	32	
WY		0%	1	7%	3	21%	8	57%	2	14%	14	

*These results encompass all hospitals that received HCAHPS scores. Because not all hospitals report their results on Care Compare, the values on that Web site may differ from those shown here.

Notes

3277 Hospitals received HCAHPS Star Ratings in October 2022.

HCAHPS Star Ratings are based on patients discharged between January 2021 and December 2021.

For more information about HCAHPS Star Ratings visit <https://www.hcahpsonline.org/en/hcahps-star-ratings/>.

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