HCAHPS Publications by the HCAHPS Project Team

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Accelerating Improvement and Narrowing Gaps: Trends in Patients’ Experiences with Hospital Care Reflected in HCAHPS Public Reporting.

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Development, Implementation, and Public Reporting of the HCAHPS Survey.

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Racial/Ethnic Differences in Patients’ Perceptions of Inpatient Care Using the HCAHPS Survey.

The Effects of Survey Mode, Patient Mix, and Nonresponse on CAHPS Hospital Survey Scores.