

January 5, 2009

HCAHPS Public Reporting: March 2009 through March 2010

This document has been prepared by the HCAHPS Project Team to show which calendar quarters of HCAHPS (Hospital Consumer Assessment of Healthcare Providers and Systems) survey results will be publicly reported on the *Hospital Compare* Web site, from March 2009 through March 2010.

Please Note: The date of future previews and public reporting are estimates based on current timetables and thus are subject to change.

SUMMARY

- From the March 2009 public reporting and forward, the HCAHPS results of Inpatient Prospective Payment System (IPPS) hospitals will be reported; suppression by IPPS hospitals will no longer be permitted
- Critical Access Hospitals (CAH) and non-IPPS hospitals will continue to have the option to suppress their HCAHPS results in each public reporting period
 - Suppression will not affect CMS payment to CAH and non-IPPS hospitals
 - A hospital that chooses to suppress its HCAHPS results must suppress the complete set of HCAHPS results
 - Suppression of only certain HCAHPS results, or those from only a particular quarter, is not permitted
 - Hospitals that suppress their HCAHPS results will receive a footnote on *Hospital Compare* that states: “*Survey results are not available for this reporting period.*”

HCAHPS PUBLIC REPORTING – MARCH 2009

QUARTERS INCLUDED:	3Q07, 4Q07, 1Q08, 2Q08
SUPPRESSION ALLOWED?	CAH and non-IPPS hospitals only
DATE OF PREVIEW:	January 19 – February 17, 2009
DATE OF PUBLIC REPORTING:	March 26, 2009
NOTE:	This is the first public reporting of hospitals that joined HCAHPS in July 2007. Data from 2Q07 is rolled off

HCAHPS PUBLIC REPORTING – JUNE 2009*

QUARTERS INCLUDED: 4Q07, 1Q08, 2Q08, 3Q08
SUPPRESSION ALLOWED? CAH and non-IPPS hospitals only
DATE OF PREVIEW: April 10 – May 9, 2009
DATE OF PUBLIC REPORTING: June 18, 2009
NOTE: Data from 3Q07 is rolled off

HCAHPS PUBLIC REPORTING – SEPTEMBER 2009*

QUARTERS INCLUDED: 1Q08, 2Q08, 3Q08, 4Q08
SUPPRESSION ALLOWED? CAH and non-IPPS hospitals only
DATE OF PREVIEW: July 13 – August 11, 2009
DATE OF PUBLIC REPORTING: September 17, 2009
NOTE: Data from 4Q07 is rolled off

HCAHPS PUBLIC REPORTING – DECEMBER 2009*

QUARTERS INCLUDED: 2Q08, 3Q08, 4Q08, 1Q09
SUPPRESSION ALLOWED? CAH and non-IPPS hospitals only
DATE OF PREVIEW: October 2009
DATE OF PUBLIC REPORTING: December 17, 2009
NOTE: Data from 1Q08 is rolled off

HCAHPS PUBLIC REPORTING – MARCH 2010*

QUARTERS INCLUDED: 3Q08, 4Q08, 1Q09, 2Q09
SUPPRESSION ALLOWED? CAH and non-IPPS hospitals only
DATE OF PREVIEW: January 2010
DATE OF PUBLIC REPORTING: March 2010
NOTE: Data from 2Q08 is rolled off

** Dates of future preview periods and public reporting are estimates based on current timetables and thus are subject to change.*