

HCAHPS

Hospital/Survey Vendor Training Agenda

Agenda

Introduction to HCAHPS Training Session 2

**Tuesday, March 2, 2010
1:00 PM – 5:00 PM EST**

Please note that all times listed are Eastern Standard Time (EST)

Time	Agenda Item	Presenter
1:00 – 1:05 PM	Welcome & Overview	Laura Giordano, RN, MBA Health Services Advisory Group (HSAG)
1:05 – 1:40 PM	Data Coding	Oanh Vuong, MBA National Committee for Quality Assurance (NCQA)
1:40 – 2:25 PM	Data Preparation Process	Tony Yep, MHA NCQA
2:25 – 2:45 PM	Data Submission via My QualityNet Part 1	Mike Miller, BA Iowa Foundation for Medical Care (IFMC)
2:45 – 3:00 PM	<i>Break</i>	
3:00 – 3:40 PM	Data Submission via My QualityNet Part 2	Mike Miller, BA IFMC
3:40 – 4:15 PM	Data Adjustment & Public Reporting	Elizabeth Goldstein, PhD Centers for Medicare & Medicaid Services (CMS)
4:15 – 4:45 PM	Oversight Activities	William Lehrman, PhD CMS
4:45 – 5:00 PM	Questions & Answers	
5:00 PM	Adjourn	