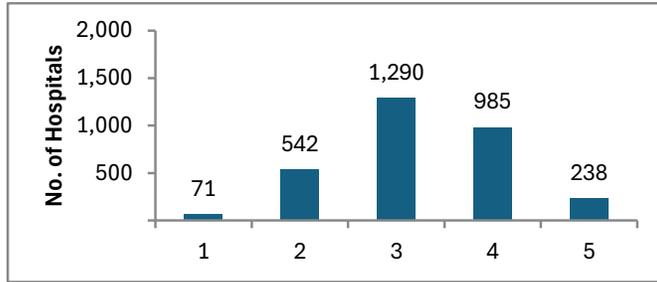


HCAHPS Stars Ratings Distributions for January 2026 Public Reporting (N= 3126 Hospitals)

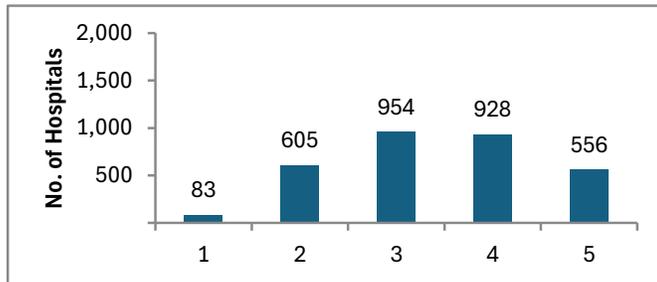
HCAHPS Summary Star Rating

Star Rating	N	%
1	71	2
2	542	17
3	1,290	41
4	985	32
5	238	8



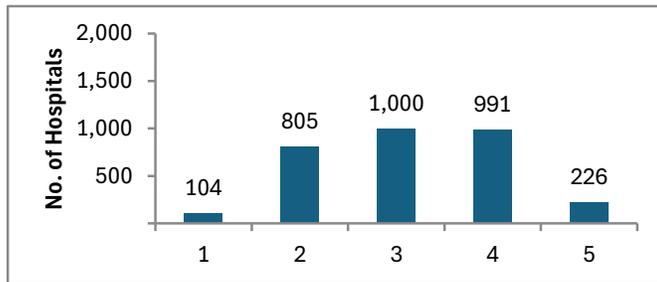
Communication with Nurses

Star Rating	N	%
1	83	3
2	605	19
3	954	31
4	928	30
5	556	18



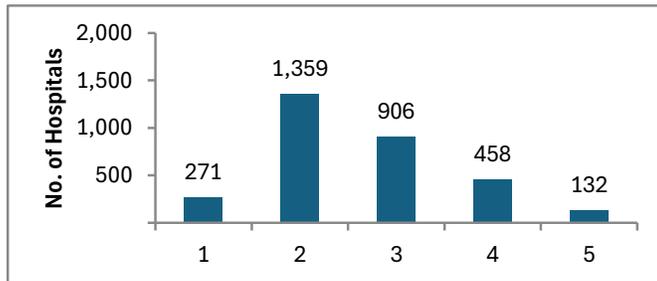
Communication with Doctors

Star Rating	N	%
1	104	3
2	805	26
3	1,000	32
4	991	32
5	226	7



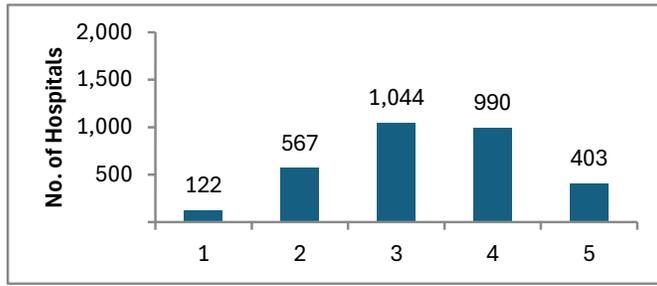
Communication about Medicines

Star Rating	N	%
1	271	9
2	1,359	43
3	906	29
4	458	15
5	132	4



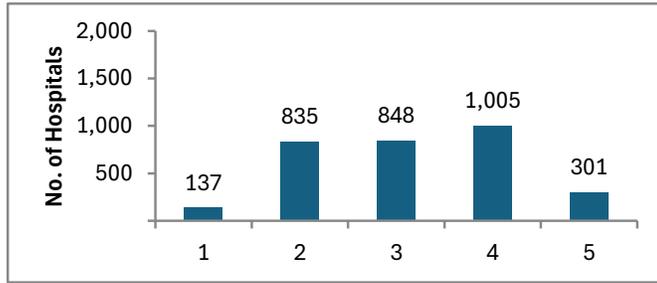
Cleanliness of Hospital Environment

Star Rating	N	%
1	122	4
2	567	18
3	1,044	33
4	990	32
5	403	13



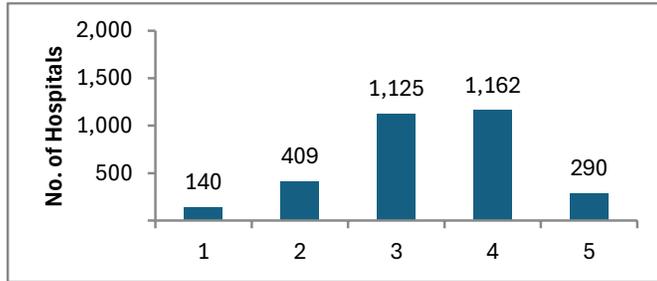
Quietness of Hospital Environment

Star Rating	N	%
1	137	4
2	835	27
3	848	27
4	1,005	32
5	301	10



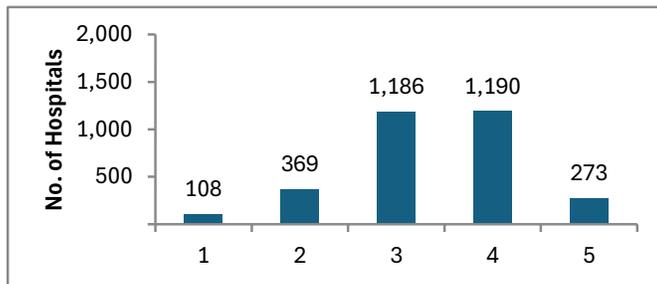
Discharge Information

Star Rating	N	%
1	140	4
2	409	13
3	1,125	36
4	1,162	37
5	290	9



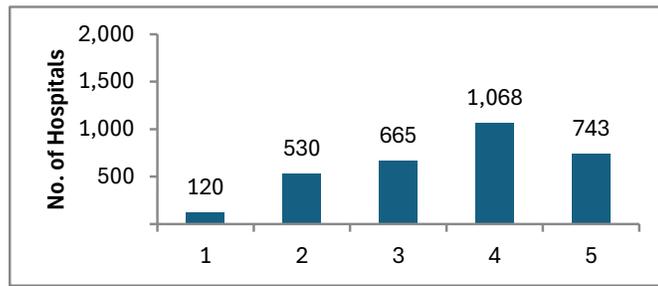
Hospital Rating

Star Rating	N	%
1	108	3
2	369	12
3	1,186	38
4	1,190	38
5	273	9



Recommend the Hospital

Star Rating	N	%
1	120	4
2	530	17
3	665	21
4	1,068	34
5	743	24



*These results encompass all hospitals that received HCAHPS scores. Because not all hospitals report their results on Care Compare, the values on that Web site may differ from those shown here.

Notes

3126 Hospitals received HCAHPS Star Ratings in January 2026.

HCAHPS Star Ratings are based on patients discharged between April 2024 and March 2025.

For more information about HCAHPS Star Ratings visit <https://www.hcahpsonline.org/en/hcahps-star-ratings/>.

Since four quarters of HCAHPS data are required for public reporting, the measures used for the HCAHPS Summary Star Rating will vary between the October 2025 and October 2026 public reports:

Through October 2025: 10 HCAHPS measures: (Communications with Nurses, Communication with Doctors, Responsiveness of Hospital Staff, Communication about Medicines, Cleanliness of Hospital Environment, Discharge Information, Care Transition, Overall Hospital Rating, and Recommend the Hospital)

January, April, and July 2026: 8 HCAHPS measures: (Communication with Nurses, Communication with Doctors, Communication about Medicines, Cleanliness of Hospital Environment, Quietness of Hospital Environment, Discharge Information, Overall Hospital Rating, and Recommend the Hospital)

October 2026 and forward: 11 HCAHPS measures: (Communication with Nurses, Communication with Doctors, Restfulness of Hospital Environment, Care Coordination, Responsiveness of Hospital Staff, Communication about Medicines, Discharge Information, Cleanliness of Hospital Environment, Information about Symptoms, Overall Hospital Rating, and Recommend the Hospital)

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