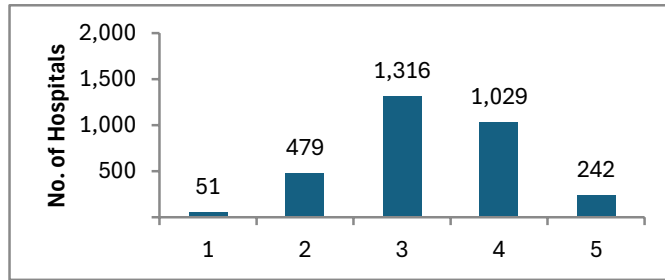


HCAHPS Stars Ratings Distributions for April 2026 Public Reporting (N= 3117 Hospitals)

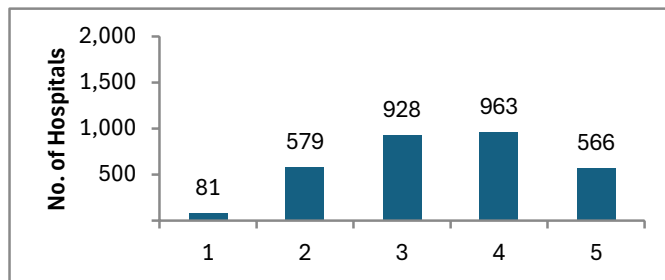
HCAHPS Summary Star Rating

| Star Rating | N | % |
|-------------|-------|----|
| 1 | 51 | 2 |
| 2 | 479 | 15 |
| 3 | 1,316 | 42 |
| 4 | 1,029 | 33 |
| 5 | 242 | 8 |



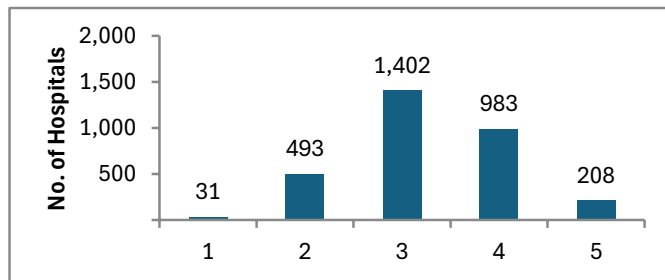
Communication with Nurses

| Star Rating | N | % |
|-------------|-----|----|
| 1 | 81 | 3 |
| 2 | 579 | 19 |
| 3 | 928 | 30 |
| 4 | 963 | 31 |
| 5 | 566 | 18 |



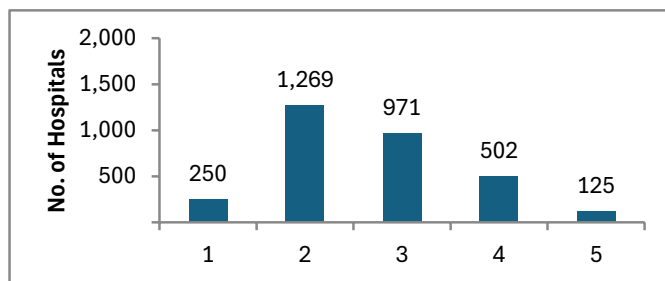
Communication with Doctors

| Star Rating | N | % |
|-------------|-------|----|
| 1 | 31 | 1 |
| 2 | 493 | 16 |
| 3 | 1,402 | 45 |
| 4 | 983 | 32 |
| 5 | 208 | 7 |



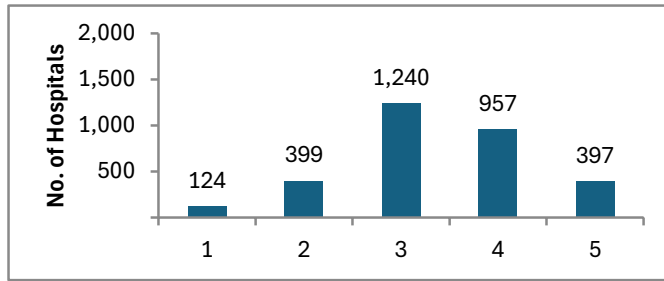
Communication about Medicines

| Star Rating | N | % |
|-------------|-------|----|
| 1 | 250 | 8 |
| 2 | 1,269 | 41 |
| 3 | 971 | 31 |
| 4 | 502 | 16 |
| 5 | 125 | 4 |



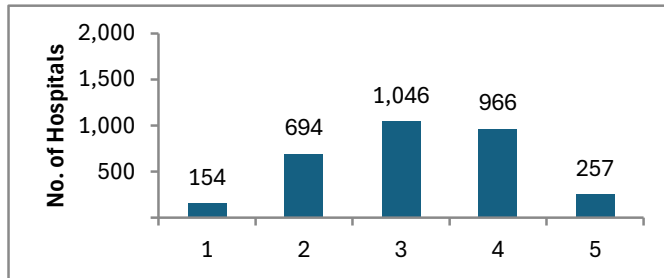
Cleanliness of Hospital Environment

| Star Rating | N | % |
|-------------|-------|----|
| 1 | 124 | 4 |
| 2 | 399 | 13 |
| 3 | 1,240 | 40 |
| 4 | 957 | 31 |
| 5 | 397 | 13 |



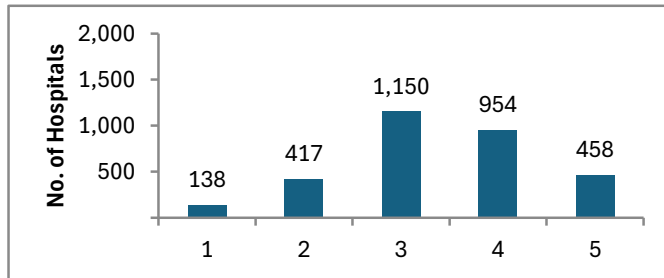
Quietness of Hospital Environment

| Star Rating | N | % |
|-------------|-------|----|
| 1 | 154 | 5 |
| 2 | 694 | 22 |
| 3 | 1,046 | 34 |
| 4 | 966 | 31 |
| 5 | 257 | 8 |



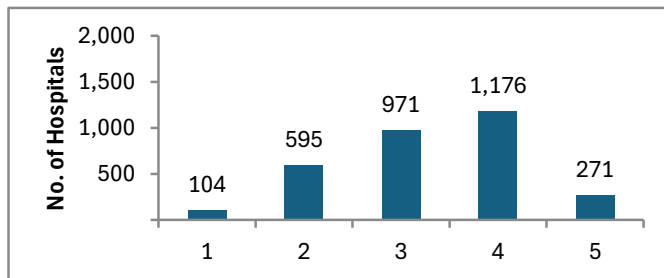
Discharge Information

| Star Rating | N | % |
|-------------|-------|----|
| 1 | 138 | 4 |
| 2 | 417 | 13 |
| 3 | 1,150 | 37 |
| 4 | 954 | 31 |
| 5 | 458 | 15 |



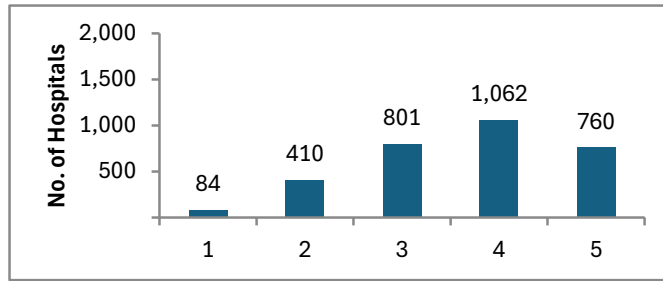
Hospital Rating

| Star Rating | N | % |
|-------------|-------|----|
| 1 | 104 | 3 |
| 2 | 595 | 19 |
| 3 | 971 | 31 |
| 4 | 1,176 | 38 |
| 5 | 271 | 9 |



Recommend the Hospital

| Star Rating | N | % |
|-------------|-------|----|
| 1 | 84 | 3 |
| 2 | 410 | 13 |
| 3 | 801 | 26 |
| 4 | 1,062 | 34 |
| 5 | 760 | 24 |



*These results encompass all hospitals that received HCAHPS scores. Because not all hospitals report their results on Care Compare, the values on that Web site may differ from those shown here.

Notes

3117 Hospitals received HCAHPS Star Ratings in April 2026.

HCAHPS Star Ratings are based on patients discharged between July 2024 and June 2025.

For more information about HCAHPS Star Ratings visit <https://www.hcahpsonline.org/en/hcahps-star-ratings/>.

Since four quarters of HCAHPS data are required for public reporting, the measures used for the HCAHPS Summary Star Rating will vary between the October 2025 and October 2026 public reports:

Through October 2025: 10 HCAHPS measures: (Communications with Nurses, Communication with Doctors, Responsiveness of Hospital Staff, Communication about Medicines, Cleanliness of Hospital Environment, Discharge Information, Care Transition, Overall Hospital Rating, and Recommend the Hospital)

January, April, and July 2026: 8 HCAHPS measures: (Communication with Nurses, Communication with Doctors, Communication about Medicines, Cleanliness of Hospital Environment, Quietness of Hospital Environment, Discharge Information, Overall Hospital Rating, and Recommend the Hospital)

October 2026 and forward: 11 HCAHPS measures: (Communication with Nurses, Communication with Doctors, Restfulness of Hospital Environment, Care Coordination, Responsiveness of Hospital Staff, Communication about Medicines, Discharge Information, Cleanliness of Hospital Environment, Information about Symptoms, Overall Hospital Rating, and Recommend the Hospital)

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