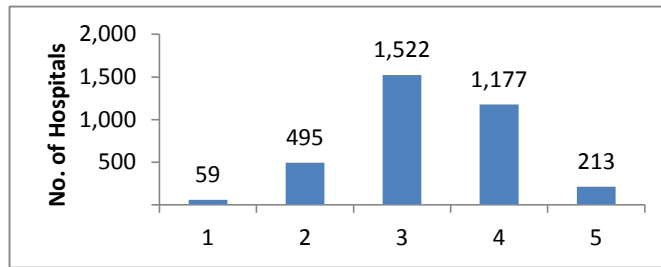


**HCAHPS Stars Ratings Distributions for April 2018 Public Reporting (N= 3466 Hospitals)**

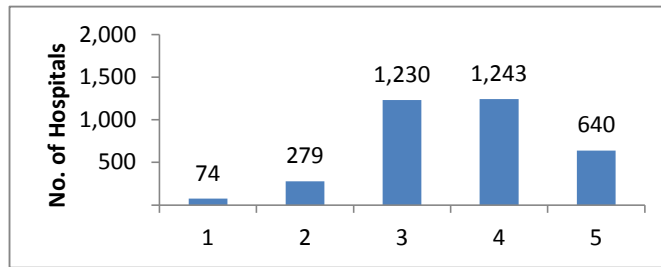
**HCAHPS Summary Star Rating**

Star Rating	N	%
1	59	2
2	495	14
3	1,522	44
4	1,177	34
5	213	6



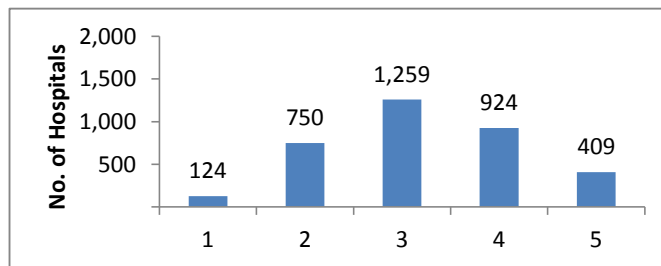
**Communication with Nurses**

Star Rating	N	%
1	74	2
2	279	8
3	1,230	35
4	1,243	36
5	640	18



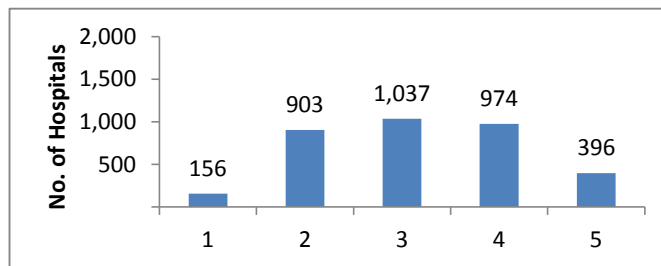
**Communication with Doctors**

Star Rating	N	%
1	124	4
2	750	22
3	1,259	36
4	924	27
5	409	12



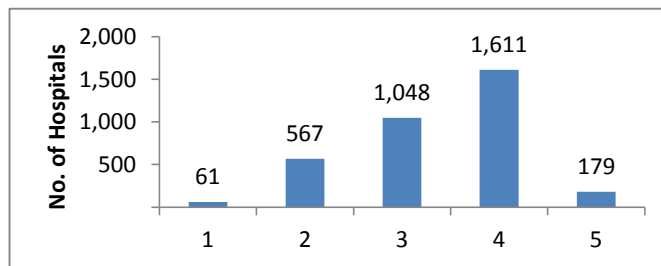
**Responsiveness of Hospital Staff**

Star Rating	N	%
1	156	5
2	903	26
3	1,037	30
4	974	28
5	396	11



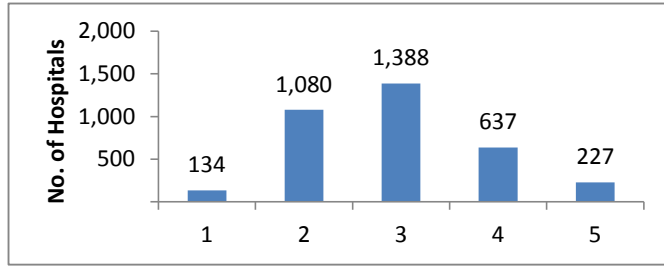
**Pain Management**

Star Rating	N	%
1	61	2
2	567	16
3	1,048	30
4	1,611	46
5	179	5



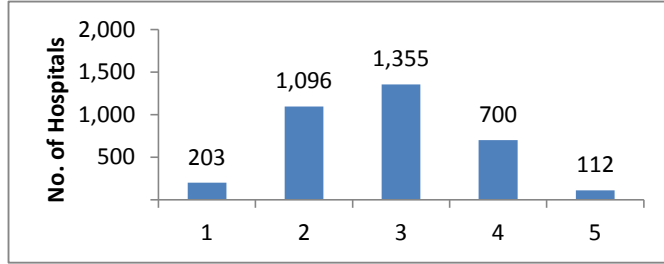
**Communication about Medicines**

Star Rating	N	%
1	134	4
2	1,080	31
3	1,388	40
4	637	18
5	227	7



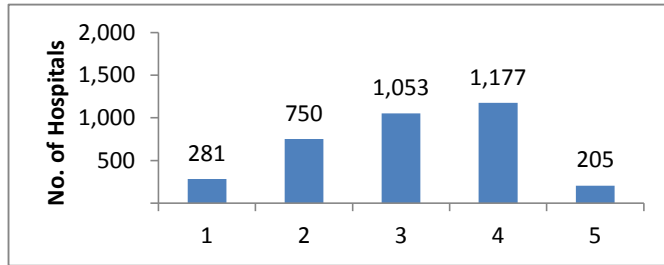
**Cleanliness of Hospital Environment**

Star Rating	N	%
1	203	6
2	1,096	32
3	1,355	39
4	700	20
5	112	3



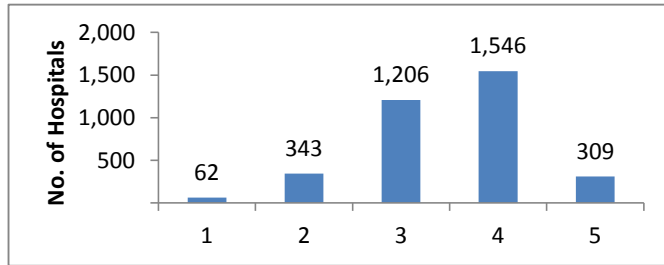
**Quietness of Hospital Environment**

Star Rating	N	%
1	281	8
2	750	22
3	1,053	30
4	1,177	34
5	205	6



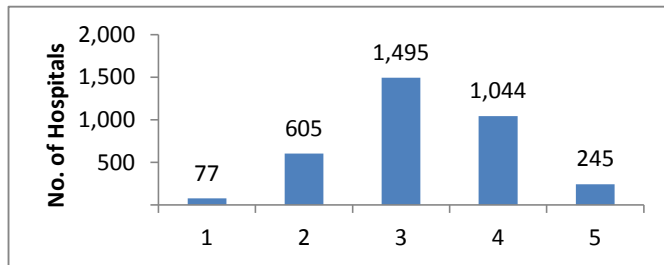
**Discharge Information**

Star Rating	N	%
1	62	2
2	343	10
3	1,206	35
4	1,546	45
5	309	9



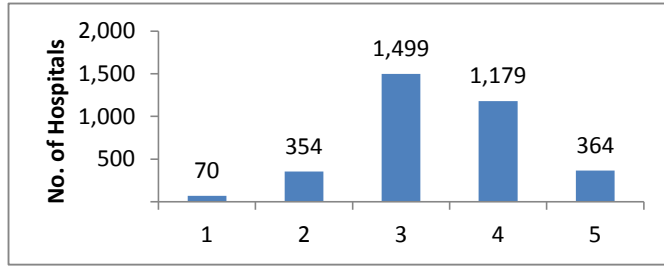
**Care Transition**

Star Rating	N	%
1	77	2
2	605	17
3	1,495	43
4	1,044	30
5	245	7



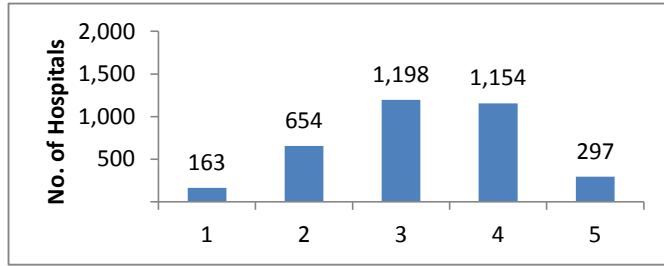
**Hospital Rating**

Star Rating	N	%
1	70	2
2	354	10
3	1,499	43
4	1,179	34
5	364	11



**Recommend the Hospital**

Star Rating	N	%
1	163	5
2	654	19
3	1,198	35
4	1,154	33
5	297	9



\*These results encompass all hospitals that received HCAHPS scores. Because not all hospitals report their results on Hospital Compare, the values on that Web site may differ from those shown here.

Notes

3466 Hospitals received HCAHPS Star Ratings in April 2018

HCAHPS Star Ratings are based on patients discharged between July 2016 and June 2017

For more information about HCAHPS Star Ratings visit <http://www.hcahpsonline.org/en/hcahps-star-ratings/>

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