

Distribution of HCAHPS Summary Star Ratings by State

October 2025 Public Reporting

	Summary Star Rating										Total	
	1 Star		2 Stars		3 Stars		4 Stars		5 Stars			
	N	%	N	%	N	%	N	%	N	%	N	%
US	74	2%	545	18%	1,318	42%	945	30%	226	7%	3,108	100%
AK		0%		0%	5	45%	5	45%	1	9%	11	
AL	1	2%	7	14%	27	53%	14	27%	2	4%	51	
AR		0%	2	5%	21	57%	12	32%	2	5%	37	
AZ	4	6%	19	30%	26	41%	10	16%	4	6%	63	
CA	18	6%	80	28%	131	47%	46	16%	6	2%	281	
CO		0%	6	11%	21	39%	22	41%	5	9%	54	
CT		0%	6	23%	15	58%	5	19%		0%	26	
DC		0%	3	50%	3	50%		0%		0%	6	
DE		0%	2	29%	5	71%		0%		0%	7	
FL	13	8%	60	38%	67	42%	20	13%		0%	160	
GA	1	1%	22	24%	44	47%	21	23%	5	5%	93	
HI		0%	1	8%	6	46%	5	38%	1	8%	13	
IA		0%	6	12%	14	28%	22	44%	8	16%	50	
ID		0%		0%	9	39%	10	43%	4	17%	23	
IL	6	5%	19	17%	47	42%	32	29%	7	6%	111	
IN		0%	8	10%	34	40%	36	43%	6	7%	84	
KS		0%	3	6%	18	37%	12	24%	16	33%	49	
KY		0%	5	8%	30	50%	22	37%	3	5%	60	
LA		0%	4	7%	24	39%	23	38%	10	16%	61	
MA	1	2%	6	12%	32	62%	10	19%	3	6%	52	
MD	1	2%	13	32%	21	51%	6	15%		0%	41	
ME		0%	1	4%	10	40%	12	48%	2	8%	25	
MI	4	5%	18	20%	28	32%	32	36%	6	7%	88	
MN		0%	1	1%	17	25%	42	61%	9	13%	69	
MO		0%	13	17%	33	44%	24	32%	5	7%	75	
MS	1	3%	5	14%	17	47%	11	31%	2	6%	36	
MT		0%		0%	5	26%	13	68%	1	5%	19	
NC		0%	9	10%	43	47%	36	40%	3	3%	91	
ND		0%	3	30%	4	40%	2	20%	1	10%	10	
NE		0%	1	3%	12	35%	13	38%	8	24%	34	
NH		0%		0%	8	38%	12	57%	1	5%	21	
NJ	2	3%	22	37%	35	58%	1	2%		0%	60	
NM	1	4%	9	38%	10	42%	4	17%		0%	24	

	Summary Star Rating										Total	
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	N	%	N	%	N	%	N	%	N	%	N	%
US	74	2%	545	18%	1,318	42%	945	30%	226	7%	3,108	100%
NV	1	4%	11	42%	7	27%	7	27%		0%	26	
NY	11	8%	46	34%	59	43%	18	13%	2	1%	136	
OH		0%	10	8%	63	49%	47	36%	9	7%	129	
OK		0%	5	10%	22	42%	14	27%	11	21%	52	
OR		0%	1	2%	18	41%	22	50%	3	7%	44	
PA		0%	23	17%	54	40%	47	35%	11	8%	135	
PR	3	30%	5	50%	1	10%	1	10%		0%	10	
RI		0%	1	9%	5	45%	5	45%		0%	11	
SC	1	2%	6	12%	22	45%	19	39%	1	2%	49	
SD		0%		0%	8	44%	3	17%	7	39%	18	
TN	2	3%	12	18%	31	46%	19	28%	4	6%	68	
TX	3	1%	44	20%	89	40%	65	29%	20	9%	221	
UT		0%	1	3%	11	32%	20	59%	2	6%	34	
VA		0%	6	8%	34	45%	32	43%	3	4%	75	
VI		0%		0%	1	100%		0%		0%	1	
VT		0%		0%	5	38%	7	54%	1	8%	13	
WA		0%	11	19%	31	53%	15	25%	2	3%	59	
WI		0%		0%	21	23%	51	55%	21	23%	93	
WV		0%	8	22%	12	32%	9	24%	8	22%	37	
WY		0%	1	8%	2	17%	9	75%		0%	12	

*These results encompass all hospitals that received HCAHPS scores. Because not all hospitals report their results on Care Compare, the values on that Web site may differ from those shown here.

Notes

3108 Hospitals received HCAHPS Star Ratings in October 2025.

HCAHPS Star Ratings are based on patients discharged between January 2024 and December 2024.

For more information about HCAHPS Star Ratings visit <https://www.hcahpsonline.org/en/hcahps-star-ratings/>.

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