

Summary of HCAHPS Survey Results*
October 2024 to September 2025 Discharges

State	Comm. with Nurses	Comm. with Doctors	Comm. About Medicines	Cleanliness of Hosp. Env.	Quietness of Hosp. Env.	Discharge Information	Hospital Rating	Recommend the Hospital	Participating Hospitals*	Survey Response Rate**
AK	81	80	64	73	60	88	72	74	13	19%
AL	80	82	62	71	67	85	70	71	73	19%
AR	81	82	64	74	66	85	73	71	59	21%
AZ	77	76	60	70	56	84	68	68	76	22%
CA	76	76	59	72	48	85	68	69	300	20%
CO	80	80	63	75	62	87	74	75	72	23%
CT	78	77	59	71	48	87	66	68	26	24%
DC	72	78	55	65	53	83	64	65	6	16%
DE	77	76	57	65	51	86	65	64	7	22%
FL	76	75	58	72	56	83	68	69	174	21%
GA	79	79	60	72	64	85	71	71	113	18%
HI	79	80	62	76	54	87	71	72	15	24%
IA	83	82	65	78	65	89	78	76	97	31%
ID	82	83	65	76	63	90	75	75	37	27%
IL	79	79	61	73	59	86	70	69	158	24%
IN	80	79	60	73	60	87	73	71	101	24%
KS	83	84	66	80	67	89	79	78	94	31%
KY	82	82	63	75	62	87	73	71	79	19%
LA	84	85	67	77	71	87	76	75	91	21%
MA	79	79	61	70	48	87	68	70	56	24%
MD	75	77	57	69	54	86	66	66	43	20%
ME	83	83	65	75	57	88	73	72	31	27%
MI	80	78	61	69	57	87	69	69	117	26%
MN	82	82	65	75	66	89	75	74	100	30%
MO	79	79	61	73	61	87	72	71	93	24%
MS	83	84	67	73	70	86	73	72	67	19%
MT	82	82	65	74	62	89	74	75	30	28%
NC	80	81	63	71	60	87	71	70	101	21%
ND	83	84	67	75	69	87	76	77	29	34%
NE	84	84	66	78	69	89	79	78	67	33%
NH	82	81	64	76	54	90	73	73	26	24%
NJ	76	75	58	69	49	83	65	65	61	19%
NM	78	78	62	72	60	83	69	66	33	18%
NV	76	74	59	72	55	84	69	69	29	20%
NY	77	77	59	69	49	85	66	67	145	23%
OH	81	79	62	74	57	88	73	71	144	25%
OK	81	81	63	74	66	87	73	74	88	22%
OR	81	81	65	75	57	89	73	74	56	25%
PA	81	79	62	72	54	87	72	70	145	29%
PR	71	76	48	70	59	73	60	64	10	25%
RI	80	79	61	74	50	87	69	70	11	25%

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SC	81	81	63	71	62	87	72	70	55	19%
SD	83	85	68	77	70	88	77	77	40	31%
TN	80	81	62	72	63	86	71	70	86	21%
TX	80	80	63	76	66	86	74	73	297	19%
UT	81	82	63	79	62	89	78	77	44	25%
VA	81	80	62	74	60	87	72	70	82	22%
VI										
VT	83	83	66	77	54	89	74	73	14	24%
WA	78	79	61	74	53	87	70	71	73	22%
WI	83	82	66	78	65	89	76	75	121	31%
WV	84	82	66	77	58	88	74	73	42	24%
WY	82	81	66	76	63	89	74	72	22	28%
US	80	80	62	74	60	86	72	71	3949	23%

*These results encompass all hospitals that publicly reported HCAHPS scores. Because not all hospitals report their results on Care Compare, the values on that Web site may differ from those shown here.
Hospitals must have a minimum of 25 completed surveys in a four-quarter period for their HCAHPS results to be publicly reported.

July 2026

* Average "top box" score for participating, publicly reported hospitals in this state.
See HCAHPS results on www.Medicare.gov/care-compare/ for full details.
** Response rate is calculated for hospitals in each state, and in the nation.

Beginning with January 2026 public reporting, HCAHPS scores based on fewer than 25 completed surveys are not included in national and state average calculations. However, the Public Reporting Preview Report, which a hospital can access during the preview period, will continue to include HCAHPS scores and number of completed surveys for all participating hospitals

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